

York County Food Bank

Civil Rights Training Completion

I have viewed the Civil Rights Training presentation provided to me by York County Food Bank and I understand the specific situations covering types of discrimination prohibited by the USDA for any agency receiving food through York County Food Bank and the USDA programs, such as TEFAP and CSFP.

I shall ensure that each staff person and volunteer interacting with program applicants and participants at my facility acknowledges training on civil rights and customer service, and how to respond to a request to file a civil rights complaint. This Acknowledgement of training will be done before they begin to volunteer and reviewed on an annual basis.

Training will include the following topics:

- Federal Financial Assistance
- Goals of Civil Rights
- Agency Responsibilities
- Equal Opportunity for Religious Organizations
- Discrimination
- Disability Accommodations
- Limited English Proficiency
- Public Notification
- Non-Discrimination Statement
- Complaints
- Data Collection and Reporting
- Customer Service and Conflict Resolution
- Compliance

I agree that this agency will not discriminate against any person in need of food, and that this agency will provide a safe and barrier-free place in which any person can work or obtain food assistance.

Name (Print): _____

Signature: _____ Date: _____

Agency: _____

